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# COOL CAREERS

## RESTAURANT MANAGER

**HIGH-DEMAND**  
Job in Kansas 



**In this episode,** Cool Careers Correspondent Emerson takes a bite out of the restaurant industry! She joins Heather, the owner of TOAST in Pittsburg, Kansas, to see what it's like to work in this field, how Heather got started (hint: a love of art) — and more. Join us at the table, and let's dig in!

Restaurant or service managers are responsible for the daily operation of restaurants or other establishments that prepare and serve food and beverages.

**Typical Education Required For This Job:** HIGH SCHOOL DIPLOMA OR ON-THE-JOB TRAINING

### Episode Takeaways

Please respond to these questions using complete sentences.

1. True or false: Heather started in this industry by baking cakes. *Circle one.*



TRUE



FALSE

2. Heather says small business owners need to be prepared to do whatever must be done. What's one thing she helps with at TOAST?

- A. Making food in the kitchen
- B. Taking orders
- C. Waiting on customers
- D. Cleaning tables and dishes

- E. Meeting with vendors
- F. Hiring and scheduling employees
- G. All of the above

3. On a scale of 1 to 10, with 1 meaning "no way" and 10 meaning "this seems like a great job for me someday," how interested are you in this career path? *Circle a number.*

1            2            3            4            5            6            7            8            9            10

*Definitely not*

*Maybe*

*I'm super interested*

4. Why did you circle the number you did on question 3?

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5. Find the Service Manager page on the **HirePaths.com** website. What's one soft skill important to this job?

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