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COOL CAREERS

EMERGENCY DISPATCHER



In this episode, Cool Careers Correspondent Nikaela visits the Kansas City Kansas Police Department’s Emergency Dispatch Unit and meets Jaz, a veteran dispatcher. Come along on this virtual field trip to a police dispatch unit to see what goes on behind the scenes!

Emergency dispatchers answer emergency and non-emergency calls and send the appropriate personnel to respond.

Typical Education Required For This Job: HIGH SCHOOL DIPLOMA OR ON-THE-JOB TRAINING

Episode Takeaways

Please respond to these questions using complete sentences.

1. True or false: There are two types of emergency dispatchers: police and fire *Circle one.*

✓
TRUE

X
FALSE

2. What’s one course Jaz recommends taking in high school if you’re interested in this job?

3. On a scale of 1 to 10, with 1 meaning “no way” and 10 meaning “this seems like a great job for me someday,” how interested are you in this career path? *Circle a number.*

1 2 3 4 5 6 7 8 9 10

Definitely not

Maybe

I’m super interested

4. Why did you circle the number you did on question 3?

5. Find the Police, Fire and Ambulance Dispatcher page on [HirePaths.com](https://www.hirepaths.com). What’s the anticipated growth projection for this job in Kansas?